



**SARMA's vision is to make readymixed concrete
the construction material of choice,
and quality has always been the cornerstone of this**

As of **February 2012**, SARMA will be introducing a new service to assist members in achieving and maintaining quality standards in their readymix plants.

In order to give members an affordable ISO 9001 "package deal", SARMA will provide:

- A "starter set" of standard Quality Management System (QMS) documents for readymix plants, with guidelines on ISO 9001 requirements for each production procedure. This cost will be part of the 2012 levy fee.
- Assistance in customising the QMS (company logo, structure, relevant management staff names and job titles, etc), and revising existing standard forms to reflect actual checks and authorisations, etc. This assistance is offered at no cost via e-mail or telephone from the SARMA offices.

Of course, having the SARMA QMS is only the start of the process – you will need to implement the customised documents, and carry out internal audits to ensure that "staff are actually doing what you/they say they are doing". When you are ready for actual ISO 9001 certification, you will need to be sure that your documents and plants are ready for the external Certification Audit, which will not be done by Sarma, but by a Certification Authority.

In order to do this in the most cost-effective and efficient manner, SARMA has negotiated a discounted hourly rate with a company who over the past 15 years has assisted many companies in the construction and other industries to achieve and maintain ISO 9001 certification. This company has undertaken to provide SARMA member companies with the following services:

- On-site customisation of the SARMA QMS "starter set", and compilation of any additional procedures, forms required
- Implementation of the QMS
- Quality awareness training
- Internal Audits as required by the QMS, and status report on company readiness for application for certification
- Document Compliance Audit against ISO 9001:2008 requirements (immediately prior to application for certification)
- Assistance during Certification Audits
- Ongoing internal audits to ensure that ISO 9001-certification is maintained

Proposals covering your specific requirements for on-site assistance will be compiled at the SARMA-negotiated discounted rate.


In 2012 Sarma will continue doing the SHREQ audit, but this will work towards the ISO accreditation.

Take the first step now: apply for SARMA QMS!

*Not only will you benefit financially from tenders requiring ISO 9001-certification,
once the QMS is in place you will sleep better nights.....*

And so will your customers.....

AND their customers!!!


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